

Help! My membership status lists "Non-Member"

When the Registration page lists an attendee as a "non-member," it is the attendee's **ACTE** Member status* **not** NAAE member status. The NAAE member registration rate will still appear in the registration choice list.

Even though the Start button is gray, you can click through to the registration page.

TIP: Be sure to check that you are on the NAAE Registration site as highlighted below. If it reads "Attendee Registration," then you are on the ACTE registration page and **the NAAE membership registration rates will not appear on the registration choice list.**

The screenshot shows the NAAE Registration page. At the top, the text "NAAE REGISTRATION" is highlighted in yellow. Below this is a "Search" section with a heading in purple. A message reads: "If your name is displayed below, please select the radio button next to your name and click on 'Start' below to begin!". Below the message is a table with three columns: "Individual Name", "Company Name", and "Member Status". The table contains one row with the following data: "Wood, Katie" under Individual Name, "NAAE" under Company Name, and "Non-Member" under Member Status. To the left of the first column, there is a radio button. Below the table is a gray "Start" button.

Individual Name	Company Name	Member Status
<input type="radio"/> Wood, Katie	NAAE	Non-Member

*If you believe that your ACTE non-member status is an error, please contact your state dues remitter or ACTE membership services directly at memberservices@acteonline.org or 800-826-9972